

Terms and Conditions of After Hours I.T. Yass

These terms and conditions are the contract between you and After Hours I.T. Yass (“us”, “we”, etc). By visiting or using Our Website, or signing up for our Services, you agree to be bound by them.

We are After Hours I.T. Yass, a business registered in Australia, ABN number 69 652 164 502.

Our address is Yass, New South Wales, Australia, 2582.

You are: Anyone who uses Our Website or the Services that we provide.

We deal only with people over the age of 18 years because, until you reach that age, you are not able to enter into a binding legal contract.

Please read this agreement carefully and save it. If you do not agree with it, you should leave Our Website immediately.

These are the agreed terms

1 Definitions

“Content”	means the textual, visual or aural content that is encountered as part of your experience on Our Website. It may include, among other things: text, images, sounds, videos and animations. It includes Content Posted by you.
“Contribution”	means Content Posted by you.
“Directory”	means the Yass Online directory of local businesses, the purpose of Our Website.
“Intellectual Property”	means intellectual property owned by us, of every sort, whether or not registered or registrable in any country, including intellectual property of kinds coming into existence after today; and including, among others, patents, trademarks, unregistered marks, designs, copyrights, software, domain names, discoveries, creations and inventions, together with all rights which are derived from those rights.
“Our Website”	means any website or service designed for electronic access by mobile or fixed devices which is owned or operated by us. It includes all of the hardware and software installations that enable

our website to function.

“Post” means place on or into Our Website any Content or material of any sort by any means.

“Services” means all of the services available from Our Website, whether free or charged.

2 Inclusion in the Directory

2.1 We may place data in the Directory, or edit or remove any entry.

2.2 Data placed by us is obtained from open sources on the Internet or elsewhere.

2.3 A data subject may edit his entry at any time.

2.4 We may preserve or disclose data placed in the Directory by any person:

2.4.1 to comply with the law, including any judicial order;

2.4.2 to respond to any claim by a third party;

2.4.3 to protect the rights of any person;

2.4.4 to disseminate information in the normal course of use of the Directory.

2.5 By signing up and advertising you are the owner of this business and you are a locally owned and operated business.

If you are believed not to be a local business your advert and account will be suspended and you will be notified via email. You will have 28 days to prove to After Hours IT Yass that you fit the criteria for advertising on Yass Online, if you do not or cannot prove as such your account and advert will be removed and any moneys paid will be forfeited.

3 How we handle your data

3.1 Our privacy policy is strong and precise. It complies fully with the relevant law.

3.2 If you Post a Contribution to any public area of Our Website it becomes available to all the World. We have no control who sees it nor what anyone does with it.

3.3 Restricted information is also available to all the World, subject only to a user joining as a member. It is important that material you Post is

accurate and complete, but you should avoid Posting unnecessary confidential information.

- 3.4 We need the freedom to be able to publicise our Services and your own use of them. You therefore now irrevocably grant to us the right and licence to edit, copy, publish, distribute, translate and otherwise use any Contribution that you place on Our Website, throughout the World and in any medium. You represent and warrant that you are authorised to grant all such rights.
- 3.5 We will use that licence only for commercial purposes of the business of Our Website and will stop using it after a commercially reasonable period of time.
- 3.6 You understand that you are personally responsible for your breach of intellectual property rights, defamation, or any law, which may occur as a result of any Contribution having been Posted by you;
- 3.7 You accept all risk and responsibility for determining whether any Contribution is in the public domain and not confidential.
- 3.8 Please notify us of any security breach or unauthorised use of your account.
- 3.9 We do not solicit ideas or text for improvement of our Service, but if you do send to us material of any sort, you are deemed to have granted to us a licence to use it in the terms set out at above.

4 Restrictions on what you may Post to Our Website

We invite you to Contribute Content to Our Website in several ways and for different purposes. We have to regulate your use of Our Website to protect our business and our staff, to protect other users of Our Website and to comply with the law. These provisions apply to all users of Our Website.

We do not undertake to moderate or check every item Posted, but we do protect our business vigorously. If we believe Content Posted breaches the law, we shall co-operate fully with the law enforcement authorities in whatever ways we can.

You agree that you will not use or allow anyone else to use Our Website to Post a Contribution, upload Content or undertake any activity which is or may:

- 4.1 be unlawful, or tend to incite another person to commit a crime;
- 4.2 consist in commercial audio, video or music files;
- 4.3 be obscene, offensive, threatening, violent, malicious or defamatory;

- 4.4 be sexually explicit or pornographic;
- 4.5 promote discrimination or animosity to any person on grounds of gender, race, religion, nationality, disability, sexual orientation or age;
- 4.6 be likely to harass, intimidate, bully, upset, embarrass, alarm, annoy any other person;
- 4.7 be likely to deceive any person or be used to impersonate any person, or to misrepresent your identity, age or affiliation with any person;
- 4.8 give the impression that it emanates from us or that you are connected with us or that we have endorsed you or your business;
- 4.9 post a Contribution on behalf of some other person, or impersonate another person;
- 4.10 use a Posting to solicit responses unconnected with the purpose of Our Website or the terms proposed by this agreement;
- 4.11 request or collect passwords or other personal information from another user without his permission, nor Post any unnecessary personal information about yourself;
- 4.12 be used to sell any goods or services or for any other commercial use not intended by us, for yourself or for any other person. Examples are: sending private messages with a commercial purpose, or collecting information with the intention of passing it to a third party for his commercial use;
- 4.13 include anything other than words (i.e. you will not include any symbols or photographs) except for a photograph of yourself in your profile in such place as we designate;
- 4.14 facilitate the provision of unauthorised copies of another person's copyright work;
- 4.15 link to any of the material specified in this paragraph;
- 4.16 promote or endorse illegal activities, or provide instructions or information about illegal activities or other activities prohibited by these terms. Examples are: making or buying illegal weapons, stalking; providing computer viruses or distributing pirated media);
- 4.17 bulk sending of unsolicited messages, or the sending of unsolicited messages which provoke complaints from recipients;
- 4.18 use distribution lists that include people who have not given specific permission to be included in such distribution process;

- 4.19 post excessive or repeated off-topic messages to any forum or group;
- 4.20 send age-inappropriate communications or Content to anyone under the age of 18.

5 Your Posting: restricted Content

In connection with the restrictions set out below, we may refuse or edit or remove a Posting which does not comply with these terms.

In addition to the restrictions set out above, a Posting must not contain:

- 5.1 hyperlinks, other than those specifically authorised by us;
- 5.2 keywords or words repeated, which are irrelevant to the Content Posted.
- 5.3 the name, logo or trademark of any organisation other than yours.
- 5.4 inaccurate, false, or misleading information;
- 5.5 material or links to material that exploits people in a sexual, violent or other manner, or solicits personal information from anyone under 18 years old.

6 Removal of offensive Content

- 6.1 For the avoidance of doubt, this paragraph is addressed to any person who comes on Our Website for any purpose.
- 6.2 We are under no obligation to monitor or record the activity of any user of Our Website for any purpose, nor do we assume any responsibility to monitor or police Internet-related activities. However, we may do so without notice to you and without giving you a reason.
- 6.3 If you are offended by any Content, the following procedure applies:
 - 6.3.1 your claim or complaint must be submitted to us in the form available on Our Website, or contain the same information as that requested in our form. It must be sent to us by post or email.
 - 6.3.2 we shall remove the offending Content as soon as we are reasonably able;
 - 6.3.3 after receiving a notice of a claim or complaint, we shall investigate so far as we alone decide;
 - 6.3.4 we may re-instate the Content about which you have complained or not.

- 6.4 In respect of any complaint made by you or any person on your behalf, whether using our form of complaint or not, you now irrevocably grant to us a licence to publish the complaint and all ensuing correspondence and communication, without limit.
- 6.5 You now agree that if any complaint is made by you frivolously or vexatiously you will repay us the cost of our investigation including legal fees, if any.

7 Children on Our Website

- 7.1 Whatever the age of consent in your country, we are anxious that they should be protected from unsuitable Content. To protect your children, you should know our policy, which is as follows:
- 7.2 Insofar as Content relates to children, we have checked both the entries, and, where relevant, the links.
- 7.3 We do not knowingly collect personal information from any person under the age of 18 years.
- 7.4 Any person of any age may freely access any page of Our Website. We do not check identities nor moderate Content.
- 7.5 It is you, not we, who provide access to Our Website for the children in your care. It is for you to check that the Content your children might see is suitable for them.
- 7.6 Where links are concerned, you may like to check the privacy policies of those sites where your children might visit frequently to see how they collect and use information.
- 7.7 Filter software may also be useful to you.
- 7.8 You acknowledge that we are not responsible for Content that anyone has placed on Our Website for the Content of site accessible by a link from Our Website.
- 7.9 You now agree to waive any claim you may otherwise have against us on account of age-related suitability of Content and to indemnify us against any claim made by any person on behalf of a child in your care.

8 Security of Our Website

We may, at our discretion give you permission to access Our Website for the purpose of Posting or uploading a Contribution or Content of some sort. We may read, assess, review or moderate any Contribution or Content Posted on Our Website. If we do, we need not notify you or give you a reason.

If you violate Our Website or use it unlawfully or immorally, we will take the strongest action against you that we can. By breaching this provision, you would commit a criminal offence under the Cybercrime Act 2001. Your action may also be unlawful in other countries, where you may accordingly be subject to extradition and criminal proceedings.

You now agree that you will not, and will not allow any other person to:

- 8.1 modify, copy, or cause damage or unintended effect to any portion of Our Website, or any software used within it.
- 8.2 link to our site in any way that would cause the appearance or presentation of the site to be different from what would be seen by a user who accessed the site by typing the URL into a standard browser;
- 8.3 download any part of Our Website, without our express written consent;
- 8.4 collect or use any product listings, descriptions, or prices;
- 8.5 collect or use any information obtained from or about Our Website or the Content except as intended by this agreement;
- 8.6 aggregate, copy or duplicate in any manner any of the Content or information available from Our Website, other than as permitted by this agreement or as is reasonably necessary for your use of the Services;
- 8.7 any purpose use our name, any proprietary information (including images, text, page layout, or form) of ours or of our affiliates in any way and in particular to entice search robots to some other website;
- 8.8 use Our Website to hack into the computer of any other person or make contact with any other computer;
- 8.9 make available or upload files that contain software or other material, data or information not owned or licenced to you, including pirated computer programs, pirated music or other media or links to any such files;
- 8.10 make available, upload or distribute by any means any material or files that contain any viruses, bugs, corrupt data, "Trojan horses", "worms" or any other harmful software;
- 8.11 upload or republish any part of our Content on any Internet, intranet or extranet site.
- 8.12 hide or remove the banner advertisements on any page of Our Website;

- 8.13 share with a third party any login credentials to Our Website;
- 8.14 use on Our Website software which assists in:
 - 8.14.1 data mining, extraction or collection;
 - 8.14.2 emulating, phreaking, hacking, password cracking, IP spoofing or over-loading Our Website;
 - 8.14.3 “framing”, inserting pop-up windows, interstitial pages or advertisements, or similar techniques.
 - 8.14.4 performing any automated operation;
- 8.15 Despite the above terms, we now grant a licence to you to:
 - 8.15.1 create a hyperlink to Our Website for the purpose of promoting an interest common to both of us. You can do this without specific permission. This licence is conditional upon your not portraying us or any product or service in a false, misleading, derogatory, or otherwise offensive manner. you may not use any logo or other proprietary graphic or trademark of ours as part of the link without our express written consent.
 - 8.15.2 copy the text of any page for your personal use in connection with the purpose of Our Website or a Service we provide.

9 Intellectual Property

You agree that at all times you will:

- 9.1 not do anything which does or might reduce the value of our Intellectual Property or challenge our ownership of it.
- 9.2 notify us of any suspected infringement of the Intellectual Property;
- 9.3 so far as concerns software provided or made accessible by us to you, you will not:
 - 9.3.1 copy, or make any change to any part of its code;
 - 9.3.2 use it in any way not anticipated by this agreement;
 - 9.3.3 give access to it to any other person than you, the licensee in this agreement;
 - 9.3.4 in any way provide any information about it to any other person or generally.
- 9.4 not use the Intellectual Property except directly as intended by this agreement or in our interest.

10 Disclaimers and limitation of liability

- 10.1 The law differs from one country to another. This paragraph applies so

far as the applicable law allows.

- 10.2 All implied conditions, warranties and terms are excluded from this agreement.
- 10.3 The Site includes Content Posted by third parties. We are not responsible for any such Posting. If you come across any Content which offends against this document, please contact us at support@yassit.com.au
- 10.4 You are advised that Content may include technical inaccuracies or typographical errors. This is inevitable in any large website. We would be grateful if you bring to our immediate attention, any that you find.
- 10.5 The Site contains links to other Internet websites. We have neither power nor control over any such website. You acknowledge and agree that we shall not be liable in any way for the Content of any such linked website, nor for any loss or damage arising from your use of any such website or from your buying services or goods via such a website.
- 10.6 The Yass Online website and After Hours I.T. Yass Services are provided "as is". We make no representation or warranty that the Service will be:
 - 10.6.1 useful to you;
 - 10.6.2 of satisfactory quality;
 - 10.6.3 fit for a particular purpose;
 - 10.6.4 available or accessible, without interruption, or without error.
- 10.7 We claim no expert knowledge in any subject. We disclaim any obligation or liability to you arising directly or indirectly from information you take from Our Website.
- 10.8 We accept no responsibility for:
 - 10.8.1 third party advertisements which are posted on Our Website or through the Services;
 - 10.8.2 the conduct, whether online or offline, of any user of Our Website or the Services;
 - 10.8.3 failure or malfunction of computer hardware or software or technical equipment or system connected directly or indirectly to your use of the Services.
- 10.9 You agree that in any circumstances when we may become liable to you, the limit of our liability is the amount you have paid us in the immediately preceding 12 month period for the Services concerned.
- 10.10 Except in the case of death or personal injury, our total liability under this agreement, however it arises, shall not exceed the sum of \$1.

10.11 We shall not be liable to you for any loss or expense which is:

10.11.1 indirect or consequential loss; or

10.11.2 economic loss or other loss of turnover, profits, business or goodwill even if such loss was reasonably foreseeable or we knew you might incur it.

10.12 This paragraph (and any other paragraph which excludes or restricts our liability) applies to our directors, officers, employees, subcontractors, agents and affiliated companies as well as to us.

10.13 Nothing in this agreement shall be construed as limiting or excluding our liability for death or personal injury caused by our negligence.

11 You indemnify us

You agree to indemnify us against all costs, claims and expense arising directly or indirectly from:

11.1 failure to comply with the law of any country;

11.2 breach of this agreement;

11.3 a contractual claim arising from your use of the Services

11.4 any Content you Post to Our Website;

11.5 a breach of the intellectual property rights of any person;

12 Miscellaneous matters

12.1 You undertake to provide to us your current land address, e-mail address, telephone and fax numbers as often as they are changed together with all information that we may require to enable us to fulfill our obligations under this contract.

12.2 If any term or provision of this agreement is at any time held by any jurisdiction to be void, invalid or unenforceable, then it shall be treated as changed or reduced, only to the extent minimally necessary to bring it within the laws of that jurisdiction and to prevent it from being void and it shall be binding in that changed or reduced form. Subject to that, each provision shall be interpreted as severable and shall not in any way affect any other of these terms.

12.3 If you are in breach of any term of this agreement, we may:

12.3.1 publish all text and Content relating to the claimed breach,

including your name and email address and all correspondence between us and our respective advisers; and you now irrevocably give your consent to such publication.

- 12.3.2 terminate your account and refuse access to Our Website;
- 12.3.3 remove or edit Content, or cancel any order at our discretion;
- 12.3.4 issue a claim in any court.

- 12.4 Any obligation in this agreement intended to continue to have effect after termination or completion shall so continue.
- 12.5 No failure or delay by any party to exercise any right, power or remedy will operate as a waiver of it nor indicate any intention to reduce that or any other right in the future.
- 12.6 You agree that we may disclose your information including assigned IP numbers, account history, account use, etc. to any judicial or proper legal authority who makes a written request without further consent or notification to you.
- 12.7 Any communication to be served on either of the parties by the other shall be delivered by hand or sent by registered post or recorded delivery or by fax or by e-mail.

It shall be deemed to have been delivered:

If delivered by hand: on the day of delivery;
If sent by post to the correct address: within 72 hours of posting;
If sent by fax to the correct number: within 24 hours;
If sent by e-mail to the address from which the receiving party has last sent e-mail: within 24 hours if no notice of non-receipt has been received by the sender.

- 12.8 In the event of a dispute between the parties to this agreement, then they undertake to attempt to settle the dispute by engaging in good faith with the other in a process of mediation before commencing arbitration or litigation.
- 12.9 This agreement does not give any right to any third party, except that any provision in this agreement which excludes or restricts the liability of our directors, officers, employees, subcontractors, agents and affiliated companies.
- 12.10 Neither party shall be liable for any failure or delay in performance of this agreement which is caused by circumstances beyond its reasonable control, including any labour dispute between a party and its employees.
- 12.11 In the event of any conflict between any term of this agreement and the provisions of the articles of a limited company or any comparable document intended to regulate any other corporate or collective body,

then the terms of this agreement shall prevail.

12.12 Each party shall bear its own legal costs and other costs and expenses arising in connection with the negotiation and drafting of this agreement.

12.13 The validity, construction and performance of this agreement shall be governed by laws of the State of New South Wales, Australia. Any dispute arising in connection with this agreement shall be subject to the exclusive jurisdiction of the State of New South Wales, Australia and Australian courts.